



Course Overview

Building teams in today's work environment is more complex than ever. Yet it's teamwork that remains the ultimate competitive advantage. Five Behaviors® Certified Practitioners have the power to create a culture of teamwork, with high-performing teams that elevate entire organizations and drive results.

The Five Behaviors Certification course is a virtual, two-week, learning experience designed for practitioners who want to deepen their level of expertise in The Five Behaviors and implement this solution within organizations. The course consists of:

- Self-Paced Learning
- Live Virtual Sessions
- Certification Exam
- Access to Wiley's Online Training Center

Course Learning Objectives

After completing The Five Behaviors Certification, learners will be able to demonstrate:

- A deep understanding of The Five Behaviors model and key principles.
- Mastery of the full Five Behaviors solution portfolio: Team Development and Personal Development.
- Understanding of how to build, customize, and deliver impactful Five Behaviors learning experiences to address unique training needs.
- Facilitation techniques learned while receiving feedback from peers in a supportive environment.

Credential Earned

Upon successful completion of the course and exam, participants will earn the credential of **The Five Behaviors Certified Practitioner**, signaling proven competence in shaping cohesive and high-performing teams—knowledgeable in the language of The Five Behaviors.



Wiley is recognized by SHRM to offer 20 Personal Development Credits (PDCs) for the SHRM-CP or SHRM-SCP® upon the completion of The Five Behaviors Certification.

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Course Structure and Agenda

The Five Behaviors® Certification course spans two weeks of learning, combining live, instructor-led sessions with self-guided online learning. Participants will:

- Complete five asynchronous learning modules (2-3 hours per module).
- Attend and engage in four live, instructor-led virtual sessions (Two hours each).
- Present an application project and receive valuable feedback.
- Take the final Certification Exam to measure understanding of the key Five Behaviors concepts (A passing score of 80% is required).

Open Date	Course registration and access to the Online Training Center *Occurs two business days prior to the first live session				
Week 1	Day 1	Day 2	Day 3	Day 4	Day 5
	Self-Directed Online Activities 2-3 Hours <ul style="list-style-type: none"> • Complete The Five Behaviors Personal Development Assessment • Fundamentals of The Five Behaviors • Prework for Live Session 1 	Live Session 1 2 Hours <ul style="list-style-type: none"> • Participant experience with Five Behaviors Personal Development • Explore Trust & Conflict 	Self-Directed Online Activities 2-3 Hours <ul style="list-style-type: none"> • Deep dive into Personal Development • Prework for Live Session 2 	Live Session 2 2-3 Hours <ul style="list-style-type: none"> • Vulnerability-based trust discussion • Facilitation practice using Personal Development 	Self-Directed Online Activities 1-2 Hours <ul style="list-style-type: none"> • Complete the Five Behaviors Teams Assessment • Workshop Project planner
Week 2	Day 8	Day 9	Day 10	Day 11	Day 12
	Self-Directed Online Activities 2-3 Hours <ul style="list-style-type: none"> • Explore Team Development and The Everything DiSC® Model • Prework for Live Session 3 	Live Session 3 2 Hours <ul style="list-style-type: none"> • Team Development and DiSC® facilitation practice with meaningful conversations on Trust, Conflict, and Accountability 	Self-Directed Online Activities 2-3 Hours <ul style="list-style-type: none"> • Ongoing impact with the Five Behaviors • Prework for Live Session 4 	Live Session 4 2-3 Hours <ul style="list-style-type: none"> • Workshop Project Presentations • The power of feedback • Course wrap-up & exam information 	Self-Directed Online Activities 2-3 Hours <ul style="list-style-type: none"> • Course Survey • Exam

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Requirements

- Participants are required to own a Five Behaviors® Team Development or Personal Development facilitation kit (to purchase a kit, contact your Authorized Partner) as content in the facilitation kit will be referenced throughout the course.
- Commit to two weeks of self-guided online work, and attend all four instructor-led, virtual classroom sessions.
- Access to the internet and a computer with a microphone and webcam.

Materials

- *The Five Dysfunctions of a Team* eBook by Patrick Lencioni
- Access to Wiley's online training center

Ongoing Support

Participants will continue to have access to the online training center as a resource. For guidance about The Five Behaviors, please contact your Five Behaviors Authorized Partner.

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